

Amendments to the Claims:

This listing of claims will replace all prior versions and listings of claims in the instant application:

Listing of Claims:

1. (Currently Amended) A method of verifying software program operations during execution of a voice response system comprising:

establishing a voice link ~~with~~ between a test system and the voice response system;

~~receiving a request from the test system;~~

executing one or more operational software programs in the voice response system to determine a voice prompt to play over the established voice link ~~in response to the request~~;

performing speech recognition at the test system to speech recognize the voice prompt played over the established link and convert the voice prompt to text;

gathering at the voice response system execution information associated with the one or more executing operational software programs;

~~playing the one or more voice prompts to the test system over the voice link; and~~

sending the execution information to the test system over the voice link ~~following the voice prompts~~, wherein the execution information pertains to the execution of the one or more operational software programs on the voice response system.

2. (Original) The method of claim 1, wherein the execution information is specified using one or more dual tone multi-frequency signals.

3. (Previously Presented) The method of claim 2, wherein the execution information specifies information regarding execution of operational software of the

voice response system including one of path and address names, path verification, execution conditions, and method calls.

4. (Cancelled)

5. (Currently Amended) The method of claim [[4]] 1, further comprising comparing speech recognized voice prompts with expected voice prompts.

6. (Original) The method of claim 1, further comprising comparing execution information received from the voice response system with expected execution information.

7. (Currently Amended) A system for verifying software program operations during execution of a voice response system comprising:

means for establishing a voice link ~~with~~ between a test system and the voice response system;

~~means for receiving a request from the test system;~~

means for executing one or more operational software programs in the voice response system to determine a voice prompt to play over the established voice link ~~in response to the request~~;

means for performing speech recognition at the test system to speech recognize the voice prompt played over the established link and convert the voice prompt to text;

means for gathering execution information associated with the executing one or more operational software programs;

~~means for playing the one or more voice prompts to the test system over the voice link;~~ and

means for sending the execution information to the test system over the voice link ~~following the voice prompts~~, wherein the execution information pertains to the execution of the one or more operational software programs on the voice response system.

8. (Original) The system of claim 7, wherein the execution information is specified using one or more dual tone multi-frequency signals.

9. (Previously Presented) The system of claim 8, wherein the execution information specifies information regarding execution of operational software of the voice response system including one of paths and address names, path verification, execution conditions, and method calls.

10. (Cancelled)

11. (Original) The system of claim ~~[[10]]~~ 7, further comprising means for comparing speech recognized voice prompts with expected voice prompts.

12. (Original) The system of claim 7, further comprising means for comparing execution information received from the voice response system with expected execution information.

13. (Currently Amended) A machine readable storage, having stored thereon a computer program having a plurality of code sections executable by a machine for causing the machine to perform the steps of:

establishing a voice link with a test system; establishing a voice link ~~with~~ between a test system and a voice response system;

~~receiving a request from the test system;~~
executing one or more operational software programs in the voice response system
to determine a voice prompt to play over the established voice link ~~in response to the~~
~~request;~~
performing speech recognition at the test system to speech recognize the voice
prompt played over the established link and convert the voice prompt to text;
gathering execution information associated with the one or more executing
operational software programs;
~~playing the one or more voice prompts to the test system over the voice link; and~~
sending the execution information to the test system over the voice link ~~following~~
~~the voice prompts~~, wherein the execution information pertains to the execution of the one
or more operational software programs on the voice response system.

14. (Original) The machine readable storage of claim 13, wherein the execution information is specified using one or more dual tone multi-frequency signals.

15. (Currently Amended) The machine readable storage of claim 14, wherein the execution information specifies information regarding execution of operational software of the voice response system ~~system~~, including one of paths and address names, path verification, execution conditions, and method calls.

16. (Cancelled)

17. (Original) The machine readable storage of claim 13, further comprising comparing speech recognized voice prompts with expected voice prompts.

18. (Original) The machine readable storage of claim 13, further comprising comparing execution information received from the voice response system with expected execution information.